



## GOODE RENTALS & PROPERTY MANAGEMENT CASE STUDY: A professional approach to residential and commercial tree care.

Goode Rentals & Property Management is a New Zealand owned and operated professional property management company which was founded by Darryl Goode in 2009.

Goode Rentals specialise in providing high quality property management services to landlords and tenants in Auckland, predominantly in the residential sector with approximately 550-600 properties on their books and around 100 properties in the commercial property space.

A significant number of properties means a large amount of tree assets which require frequent inspections, maintenance, and ad-hoc arborist services to ensure the safety of the tenants and the property itself.

Ali Herter of Goode Rentals has been working with the team at Pro Climb for more than five years, they came highly recommended by another colleague in the industry. Pro Climb undertake all tree care work across their property network and Pro Climb Director, Andreas (Rossy) Ross, engages with five Property Managers across Goode Rentals within the scope of his work.

Throughout their relationship Ali has always been impressed by the professional approach of Rossy and the Pro Climb team. In the whole time we have engaged Pro Climb as our preferred arborist service, we've never once had a single complaint from any tenants or clients. The team is always professional whilst on-site. Their communication and response to queries is very quick and they always state the timeframes from the outset so you can keep your stakeholders updated. Their quotes are extremely thorough, pricing is clear, and they even include drawings of the specific tree limbs. J

Ali Herter, Goode Rentals & Property Management.

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Residential arborist work undertaken by the Pro Climb team.

Tree asset management can be unpredictable especially with Auckland's many weather events and Ali has been grateful to have a trusted partner to rely on during these times.

"There have been instances where a storm has caused trees to become tangled in powerlines, this poses a huge safety issue to our tenants, but Rossy deals with contractors like Vector to safely resolve the situation. We can always trust the Pro Climb team to sort these things out." On working with Rossy and the Pro Climb team Ali surmises,

"They are not the cheapest arborist contractor in the market, but their added value is amazing, the quality of their work is outstanding and they are a truly trusted partner who we can rely on to get our work done every time."

Pro Climb provide an all-inclusive service for your property including management and maintenance. Our company was founded to deliver high-quality tree care to all tree owners in Auckland.

Our team will work closely with you to ensure that your trees are an asset that enhances your property. From the planning of your landscape, through to the management of veteran trees, we have the knowledge, passion and experience to ensure that your needs and the needs of your trees, are met.

We believe that trees are an essential part of our landscape and deserve the utmost respect and care. Pro Climb will always go the extra mile to take care of them for you. PROCLIMB AUCKLAND WIDE – PROFESSIONAL ARBORISTS FULLY QUALIFIED AND INSURED If you have a query about tree work at your property– please call the team on 09 300 1422



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